



Shareholder Communication Policy

Fluence Corporation Limited

Adopted by the Board on 26 February 2021

Document version control:

Custodian	Chief Legal Officer and Company Secretary
Date previously approved by the Board	26 February 2021
Date of next scheduled review	26 February 2023
Legislative framework and regulatory compliance	ASX Corporate Governance Principles and Recommendations (4 th edition)
Regulators	ASX

Contents

1.	Purpose	1
2.	Methods of Communication	1
3.	Market Releases	1
4.	Website	1
5.	Annual General Meeting (AGM)	2
6.	Analyst and Investor Briefings	2
7.	General	2
8.	External Communications and Further Assistance	3
9.	Review of this Policy	3
10.	Approved and Adopted	3

1. Purpose

- 1.1. Fluence Corporation Limited (the **Company**) has adopted this Shareholder Communication Policy (this **Policy**) to ensure that shareholders are informed in a timely and readily accessible manner of all major developments concerning the Company's business in compliance with the Australian Stock Exchange (the **ASX**) and the Australian Securities and Investments Commission (the **ASIC**).
 - 1.2. The purpose of this Policy is to promote timely and effective 'two-way' communication with shareholders and to encourage and facilitate shareholder queries, participation and engagement at the Company's general meetings and otherwise, as appropriate.
-

2. Methods of Communication

- 2.1. Information is provided to shareholders through, but is not limited to:
 - (a) the Company's annual and half-yearly reports;
 - (b) market releases to the Australian Securities Exchange (**ASX**) in accordance with continuous disclosure obligations;
 - (c) the Company's website;
 - (d) the annual general meeting (**AGM**); and
 - (e) Investor calls or any investor conference.
- 2.2. The Company encourages shareholders to receive Company information electronically by registering their email address online with the Company's share registry.
- 2.3. Shareholders may communicate with the Company by:
 - (a) contacting the specified Company personnel by telephone, email, mail or facsimile (contact details are available from the Company's website);
 - (b) participation at the AGM (see section 5 below); or
 - (c) participation at analyst and investor briefings which may be conducted from time to time (see section 6 below).
- 2.4. Where appropriate, a summary of the views and matters of concern or interest to shareholders be communicated to the Board.

3. Market Releases

- 3.1. The Company will make announcements to the market in accordance with the applicable listing rules (see also the Company's Continuous Disclosure Policy).
- 3.2. All announcements released to the market are available to shareholders:
 - a) under the investor section of the Company's website; and
 - b) under the company announcements section of the ASX website.

4. Website

- 4.1. The Company's website is the primary medium of providing information to all shareholders.
- 4.2. The Company's website will contain information relevant to shareholders and stakeholders, including announcements made to the market by the Company (including all financial results,

annual reports and press releases), board and board committee charters, corporate governance policies and other material relevant to shareholders.

5 Annual General Meeting (AGM)

- 5.1 The AGM provides an important opportunity for the Company to provide information to its shareholders and a reasonable opportunity for informed shareholder participation. At the AGM, shareholders can express their views to the Board and vote on the Board's proposals. All shareholders are encouraged to attend the AGM.
- 5.2 As a general approach, the notice convening the AGM will state that shareholders unable to attend the AGM are invited to submit questions in writing up to 5 business days prior to the AGM. Any questions and responses will be included in the record of the AGM provided that they are relevant to the resolutions.
- 5.3 The date, time and location of the AGM will be provided in the notice of meeting.
- 5.4 The notice of meeting and proxy form will be distributed to all shareholders prior to the AGM in the timeframe set by the Australia Corporations Act 2001 (the **Corporations Act**) and will be available on the Company's website.
- 5.5 The Company's auditor will attend its AGM and will be available to answer any questions regarding the conduct of and any issues arising from the audit or the preparation and content of the auditor's report.

6 Analyst and Investor Briefings

- 6.1 The Company may conduct briefings for analysts and investors from time to time to discuss matters concerning the Company. In these cases, the protocols set out in the Company's Continuous Disclosure Policy will apply.

7 General

- 7.1 **Annual report:** Unless shareholders have elected to have a hardcopy of the annual report mailed to them, the annual report (or a link where it can be downloaded) will be emailed to shareholders (to the email address recorded on the Company's share register) prior to the AGM within the timeframe set by the Corporations Act.
- 7.2 **Half-year and full year results:** The half-year and full-year results are announced to the ASX pursuant to the ASX Listing Rules (the **ASX Listing Rules**) and are available to shareholders in the same manner as other ASX announcements.
- 7.3 **Share registry:** Shareholders with any questions related to their shareholding should contact the Company's share registry:

Boardroom Pty Limited
Grosvenor Place, Level 12, 225 George Street, Sydney, NSW, 2000 Australia
Phone: 1300 737 760 (within Australia) or +61 2 9290 9600 (outside Australia)

Fax: Within Australia: 1300 653 459 / Outside Australia: +61 2 9279 0664

Email: enquiries@boardroomlimited.com.au

Web: www.boardroom.com.au

Mail: Boardroom Pty Limited
GPO Box 3993
Sydney NSW 2001
Australia

- 7.4 The Company recognises that privacy is important and will not disclose registered shareholder details unless required by law. However, shareholders should be aware that certain details of

holdings in a public company are publicly available by law. Shareholder details will only be used by the company in accordance with applicable privacy laws.

Shareholder privacy: The Company recognises that privacy is important and will not disclose registered shareholder details unless required by law. However, shareholders should be aware that certain details of holdings in a public company are publicly available by law. Shareholder details will only be used by the Company in accordance with applicable privacy laws.

8. External Communications and Further Assistance

- 8.1 Any external enquiry about the Company's performance or announcements should be directed to the Chairman & CEO.
- 8.2 The only persons authorised to respond on behalf of the Company, or give any official, or non-speculative information are the Chief Executive Officer, Chief Financial Officer, Chief Operating Officer, Chief Legal Officer and the Company Secretary. All other persons are prohibited from speaking or responding on behalf of the Company in relation to its performance or announcements.
- 8.3 Any employees that are approached by any shareholders, investors, members of the public or the media should direct any questions about the Company to the Company Secretary who will either respond or redirect internally.
- 8.4 The Company reserves the right at its absolute discretion not to respond to investor enquiries which are purely speculative in nature, statements of personal opinion or defamatory / offensive in nature.

9. Review of this Policy

- 9.1 The Company Secretary and/or Chief Legal Officer shall review this Policy from time to time and report to the Board any changes they consider should be made.
- 9.2 This Policy may be amended from time to time by resolution of the Board.

10. Approved and Adopted

- 10.1 This Policy was approved and adopted by the Board on 26 February 2021.